

Shifting Our Dementia Care CultureTM



12 Principles to Effective & Creative Change

Consistently Deliver of:

1. A vision bigger then oneself

Ingredients to Successful Change:

- 2. The belief that things can be better
- 3. Clear communication
- 4. An empathic ear
- 5. Appreciation and respect for others opinion
- 6. The understanding we are all interconnected
- 7. Flexibility to change gears as needed
- 8. The ability to compromise
- 9. The willingness to let go of control allowing others to do their job
- 10. Effective and efficient systems and routines
- 11. The ability to lead by example
- 12. The ability to be grateful